STARS FL – February 2002
Problem Disbursements Inflow Analysis and Inflow Management Strategy

12 February 2002

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Overview

- Objective:
  - Develop a structured process for analyzing and sharing consolidated monthly inflow analyses to monitor and effectively manage the monthly inflow of PDs

- DFAS-CL Approach

- FMO Approach

- Trend Analysis

- Unified Strategy in Managing Inflow PDs

DFAS-CL Action to Date

- Monthly, DFAS-CL distributes the top 15 General Fund large dollar UMDs to DFAS Field Sites

  - DFAS Field Sites research/resolve and provide response/resolution to DFAS-CL by 30th of each month
  - DFAS Field Sites also provide an incident report to DFAS-CL

- DFAS-CL tracks these transactions and shares results with Navy FMO

FMO Action to Date

- Monthly, FMO develops trend analysis identifying top Document Types and Major Commands by transaction count

  - Distribute Trend Analysis to each Major Command
  - Major Commands review and provide feedback to FMO

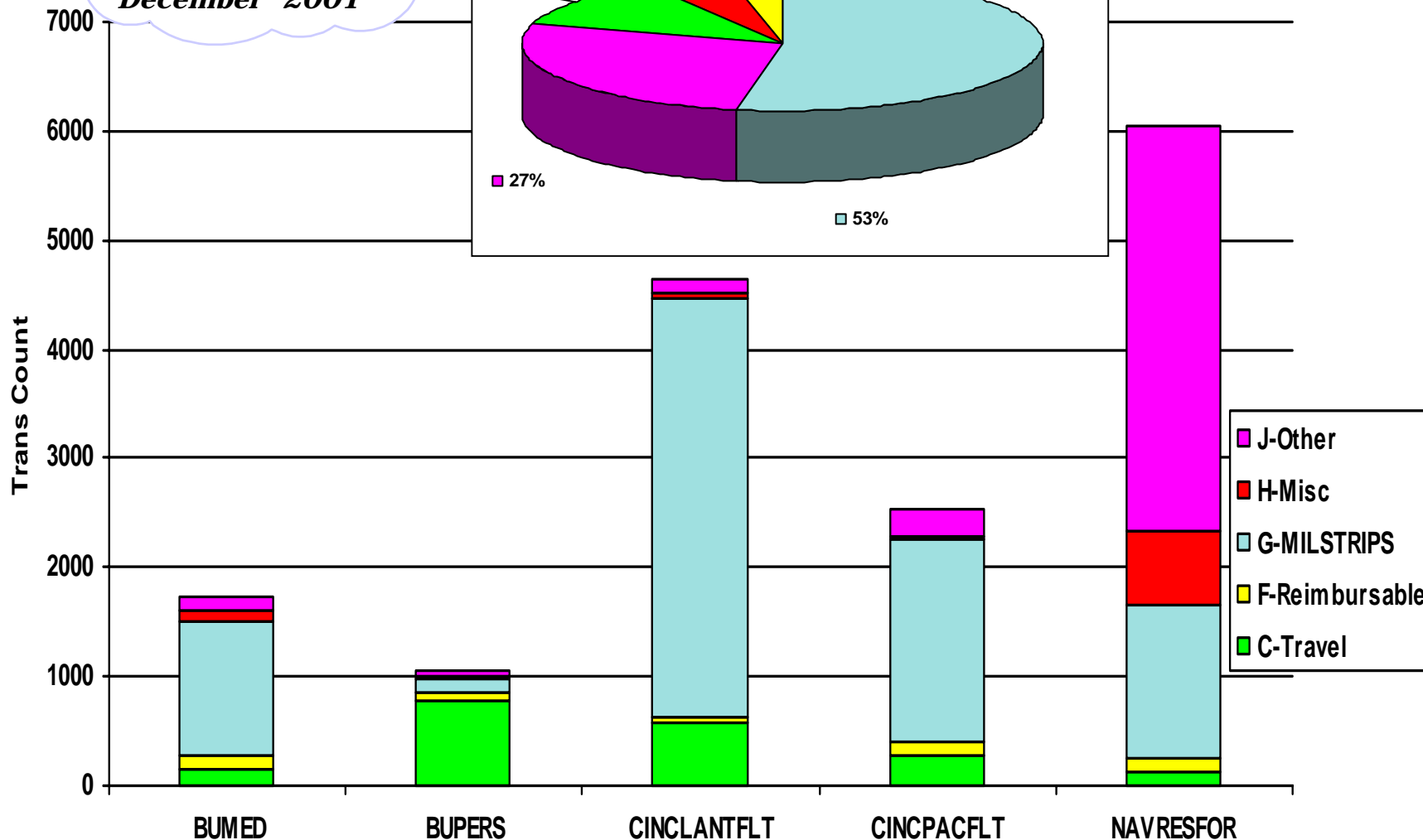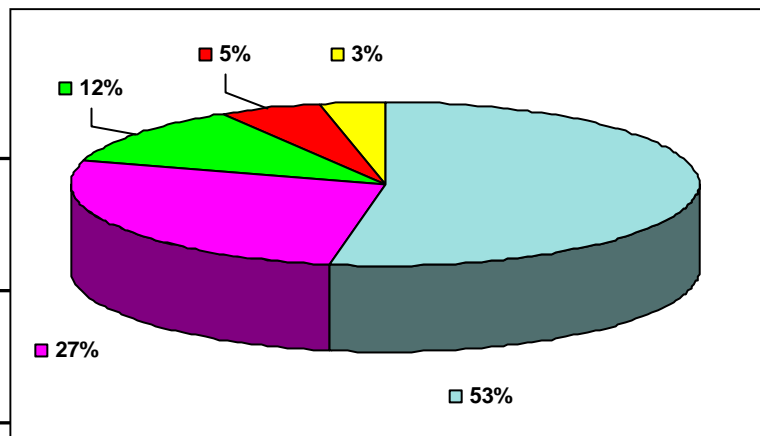- FMO shares Trend Analyses and Major Command input with DFAS-CL

FL UMD Inflow by Document Type
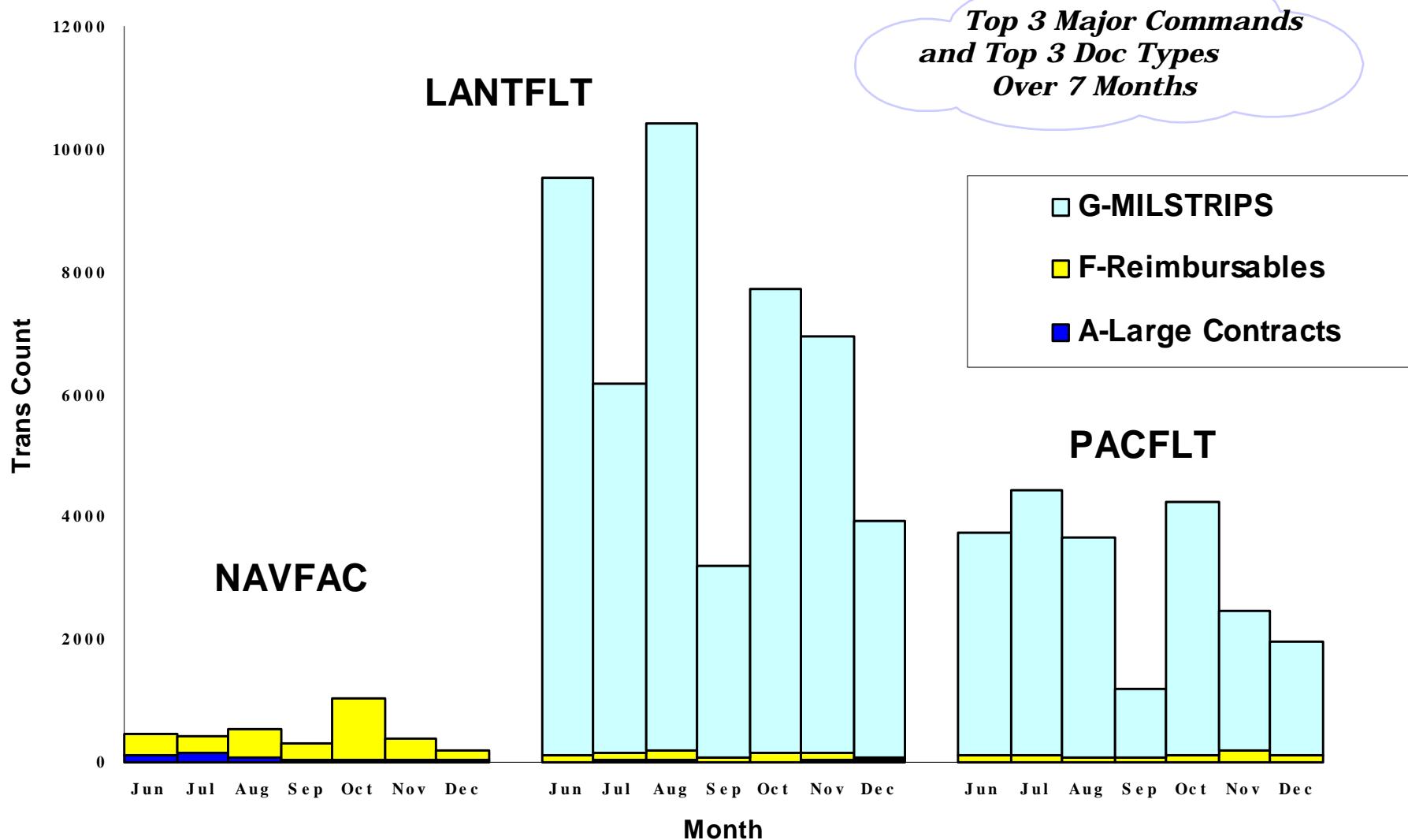## Top 5 Major Commands –Dec 2001 by Transactions
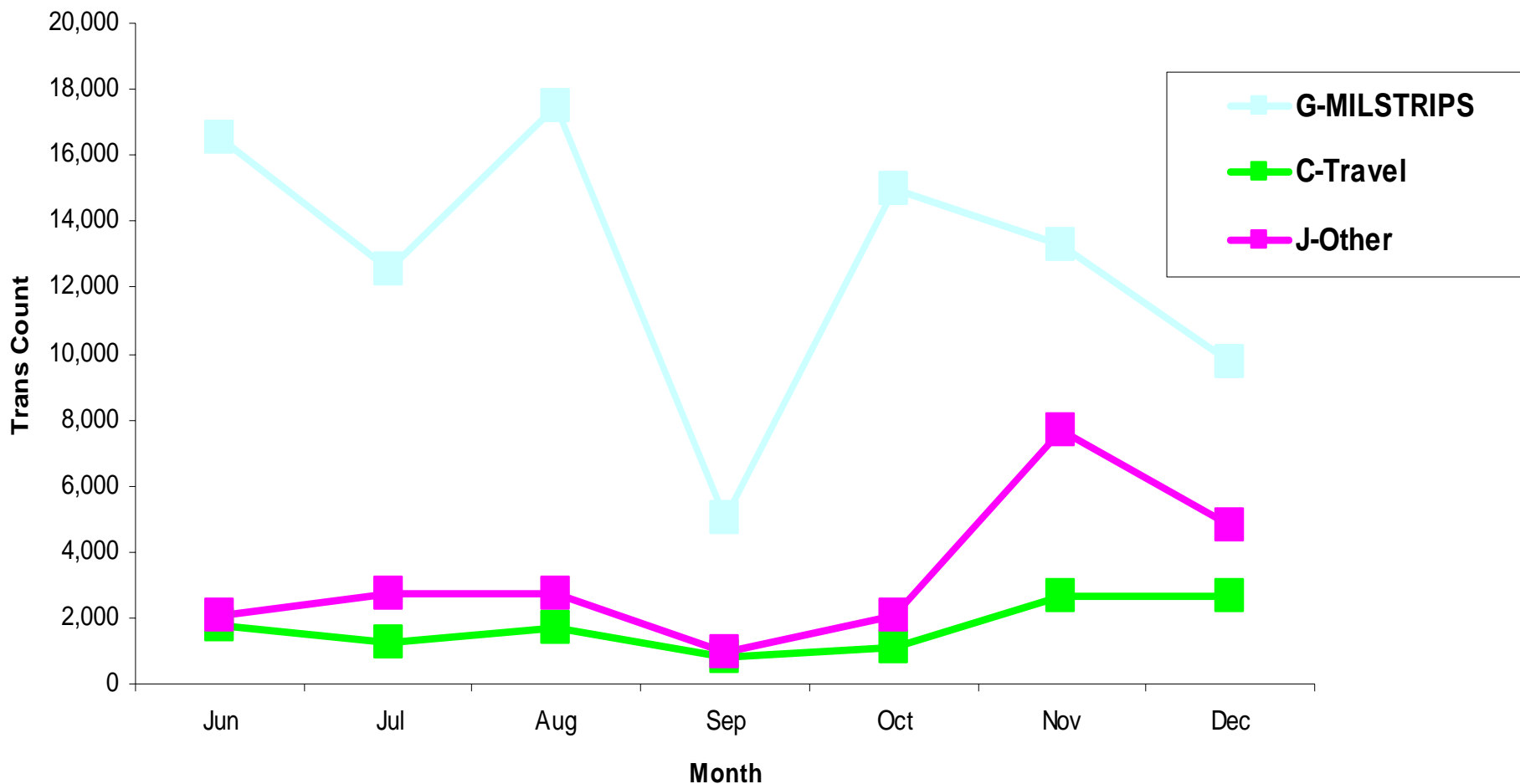
FL UMD Inflow by Document Type
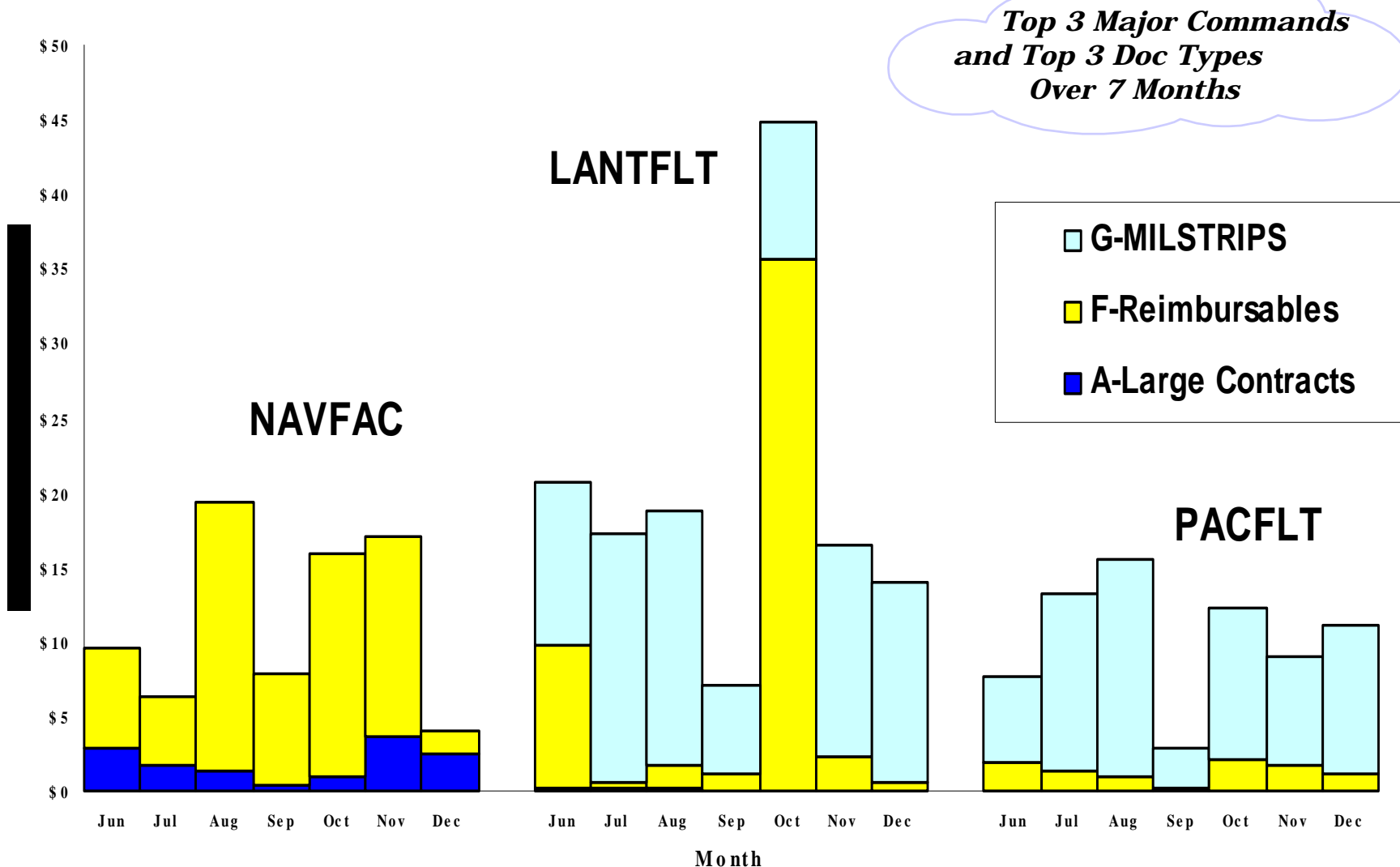## Top 3 Major Commands Jun – Dec 2001 by Transactions

FL UMD Inflow by Document Type
Top 3 Document Types Jun – Dec 2001 by Transactions

FL UMD Inflow by Document Type
Top 3 Major Commands Jun – Dec 2001 by Absolute $

Top 3 Major Commands and Top 3 Doc Types Over 7 Months

LANTFLT

NAVFAC

PACFLT

Legend:
- G-MILSTRIPS
- F-Reimbursables
- A-Large Contracts

Month

FL UMD Inflow by Document Type
Top 3 Document Types Jun – Dec 2001 by Absolute $

9
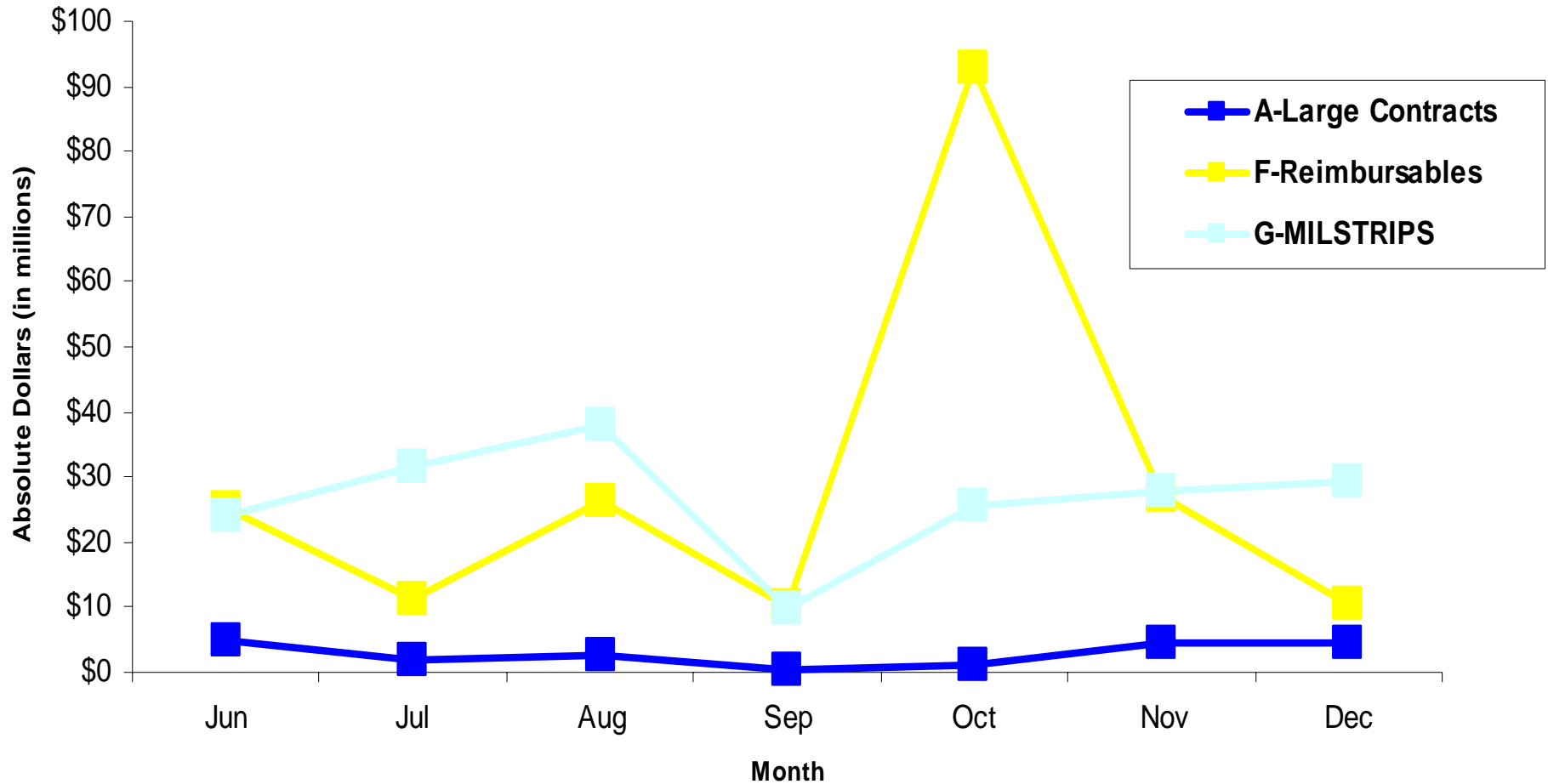
Plan of Action

Top 3 Document Types

- FMO will:
  - Focus on Top 3 Document Types and Top 3 Major Commands generating these Document Types
  - Assign teams to
    - Analyze PD processes and data flows,
    - Identify PD causes, and
    - Develop process improvements to assist top 3 Major Commands to eliminate PDs for these top 3 document types
- Major Commands will:
  - Cooperate with FMO-assigned process improvement teams to solve the root cause(s) of the Top 3 Document Types

* 12-month average of top 3 doc types vs. 12-month average of all inflow PD doc types

TOP 3 DOC TYPES and TOP 3 MAJOR COMMANDS			
DOC TYPES	FL UMD	HCM UMD	HCM NULO
Large Contracts	NAVFAC - LANTFLT - SPECWAR	NAVAIR - NAVSEA - SPAWAR	NAVAIR - NAVSEA - SPAWAR
Reimbursable	PACFLT - LANTFLT - NAVFAC	NAVAIR - NAVSEA - SPAWAR	NAVAIR - NAVSEA - SPAWAR
Milstrip	PACFLT - LANTFLT - RESFOR	NAVAIR - NAVSEA - NAVSUP	NAVAIR - NAVSEA

Plan of Action

Remaining 8 Document Types

- FMO will:
  - Distribute December 2001 PD Trend Analysis to each Major Command
  - Highlight specific areas of focus for each Major Command
  - Collect and analyze responses from Major Commands
  - Continue monitoring the monthly PD inflow numbers
  - Facilitate process improvement sessions as required
  - Meet with DFAS-CL periodically to review results and share consolidated findings with all Major Commands
- Major Commands will:
  - Research and report to FMO with the root cause(s) of these PDs
  - Provide FMO with plans of action in solving these inflow PD problems